

Diago User Policy

This Acceptable Use Policy sets forth below, acceptable practices while using Company SaaS Services. By using the Services, Client acknowledge that (1) Client have read, understood, and agree to abide by this policy (2) Client will be responsible for violations of this policy by third parties that have gained access to the Services through Client.

(a) GENERAL

This Policy is designed to assist in protecting the Services, Company Networks and infrastructure and other Customers from improper and/or illegal activity using these services over the Internet. All users of the service/s are expected to behave in a reasonable fashion and to adhere to commonly accepted practices of the Internet community. For the most part, simply exercising good judgment and common sense while using the Services should enable Client to remain within the purview of acceptable conduct as further described below. The categories listed below are intended merely to serve as guidelines regarding appropriate and inappropriate conduct; the list is by no means exhaustive and should not be interpreted as such.

(b) COMPANY RIGHTS

If Client engage in conduct while using the Services that is in violation of these Policies or is otherwise illegal or improper, Company reserves the right to invoke the provisions of the Agreement in relation to Client access to the affected element(s) of the Services.

(c) UNAUTHORISED ACCESS/INTERFERENCE

Client may not attempt to gain unauthorised access to, or attempt to interfere with or compromise the normal functioning, operation, or security of any of Company networks, systems, computing facilities, equipment, data, or information. Client may not use the Services to engage in any activities that may interfere with the ability of others to access or use the Services or the Internet. Client may not attempt to gain unauthorised access to the user accounts or passwords of other users.

(d) ILLEGAL ACTIVITY

Client agree to use Company Services only for lawful purposes. Use of the Services for transmission, distribution, retrieval, or storage of any information, data, or other material in violation of any applicable law or regulation (including, where applicable any tariff or treaty) is prohibited. This includes, without limitation, the use or transmission of any data or material protected by copyright, trademark, trade secret, patent, or other intellectual property right without proper authorisation and the transmission of any material that constitutes an illegal threat, violates export control laws, or is obscene, defamatory, or otherwise unlawful.

(e) OTHER PROHIBITED ACTIVITIES

Client are also prohibited from the following activities:

- i. Intentionally transmitting files containing a computer virus.
- ii. Develop, support or use software, devices, scripts, robots, or any other means or processes (including browser plugins, add-ons, or any other technology or manual work) to “web scrape” the Services or otherwise copy profiles and other data from the Services
- iii. Any other inappropriate activity or abuse of the Services (whether or not specifically listed in these Policies, may result in Company invoking Client access to the affected element(s) of the Services.
- iv. Copy, use, disclose or distribute any information obtained from the Services, whether directly or through third parties (such as search engines), without the consent of Company
- v. Violate the intellectual property rights of others, including copyrights, patents, trademarks, trade secrets, or other proprietary rights
- vi. Use bots or other automated methods to access the Services, add or download contacts, send or redirect messages